

	<b>POLICY AND SCOPE OF QUALITY CONTROL</b>	Revisión: 01 Fecha: 2019
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Carlos Arboles S.A. is a company dedicated to manufacturing and designing taps for laboratories and emergency showers and eye washes. Our facilities are found at Compositor Narváez 10, Pol Ind Can Jordi, 08191 Rubi /Barcelona (Spain) and Arboles Logistics S.L. is a company dedicated to assembly and instant delivery of emergency showers and eye washes and laboratory taps which is located c/compositor Narvaez 5, Pol. Ind Can Jordi, 08191 Rubi / Barcelona (Spain)

Management of Carlos Arboles, S.A. And Arboles Logistics S.L. With this document would like to establish, publish and implant the quality control policy which is used as a reference to establish and review the currwnt objectives of quality control which consists of the following principles:

**International presence:** we are a company focused on the international market, we offer custom products depending on demand and each individual market requests.

**Client oriented:** We are able to offer custom solutions, trustworthy products, Premium quality, excellent finishing, quick reaction and communication between clients.

**Our suppliers** are a fundamental part of our business: We are very conscious that our suppliers effect directly the quality of our products. Delivery and price we select suppliers with the goal to establish mutually beneficial relationships together.

**Employees a key role:** We are very conscious of the important role our employees play within our company regarding product, service and reaching goals. We guarantee a motivated and skilled staff at all company levels through continued education and classes. The safety of our employees as plays a key role in our company's policy.

**Process oriented:** We strive to reach strict processes defining, implementing and checking. Processes are efficient as each has its own responsibility carried out.

**Continued success oriented:** To continue being successful and competitive and maintaining our market share we hold at a high value our processes, products and analyzing internal data to take better choices.

**Required requests:** Total service oriented in all aspects, identifying y meeting or exceeding all requests from clients legal spec driven.

**Environmental:** We believe in a respectful attitude towards our planet. We optimize production and we minamilze wasteful materials helping our environment and having as little impact as possible.