

	POLICY AND SCOPE OF QUALITY CONTROL	Revisión: 01
		Fecha: 2019

Carlos Arboles S.A. is a company dedicated to manufacturing and designing taps for laboratories and emergency showers and eye washes. Our facilities are found at Compositor Narvez 10, Pol Ind Can Jordi, 08191 Rubi /Barcelona (Spain) and Arboles Logistics S.L. is a company dedicated to assembly and instant delivery of emergency showers and eye washes and laboratory taps which is located c/compositor Narvaez 5, Pol. Ind Can Jordi, 08191 Rubi / Barcelona (Spain)

Management of Carlos Arboles, S.A. And Arboles Logistics S.L. With this document would like to establish, publish and implant the quality control policy which is used as a reference to establish and review the currwnt objectives of quality control which consists of the following principles:

International presence: we are a company focused on the international market, we offer custom products depending on demand and each individual market requests.

Client oriented: We are able to offer custom solutions, trustworthy products, Premium quality, excellent finishing, quick reaction and communication between clients.

Our suppliers are a fundamental part of our business: We are very conscious that our suppliers effect directly the quality of our products. Delivery and price we select suppliers with the goal to establish mutually beneficial relationships together.

Employees a key role: We are very conscious of the important role our employees play within our company regarding product, service and reaching goals. We guarantee a motivated and skilled staff at all company levels through continued education and classes. The safety of our employees as plays a key role in our company’s policy.

Process oriented: We strive to reach strict processes defining, implementing and checking. Processes are efficient as each has its own responsibility carried out.

Continued success oriented: To continue being successful and competitive and maintaining our market share we hold at a high value our processes, products and analyzing internal data to take better choices.

Required requests: Total service oriented in all aspects, identifying y meeting or exceeding all requests from clients legal spec driven.

Environmental: We believe in a respectful attitude towards our planet. We optimize production and we minamilze wasteful materials helping our environment and having as little impact as possible.